



Safety and Compliance Simplified!

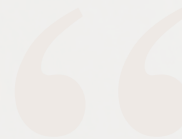
Keeping Your Patients, Practice, and Your Team Safe Every Day

Leslie Canham, CDA, RDA

Certified Speaking Professional

SPEAKER PACKET

IN-PERSON AND VIRTUAL



"Leslie has my highest recommendation and would be a tremendous speaker for your next meeting or event."

*—Shannon Ford; Executive Director
Kern County Dental Society*





LESLIE CANHAM'S

fast paced, entertaining seminars have earned her the reputation as an outstanding speaker. Audience members rave. Meeting planners bring her back year after year.

Leslie Canham is a Certified Speaking Professional specializing in Infection Control, OSHA Compliance, Dental Practice Act, HIPAA regulations, and Accommodating Patients Who Are Disabled. Leslie's goal is to help the dental team navigate the sea of state and federal regulations by providing up to date and accurate information.

Leslie has conducted over 1000 webinars establishing her as an EXPERIENCED and ENGAGING Virtual Presenter.

SUGGESTED AUDIENCE: Dentist and Team Members

SUGGESTED FORMAT: Full- or Partial-Day; Lecture, Workshop, Keynote, Webinar

LIVE AND VIRTUAL PRESENTATIONS:

OSHA

Got OSHA? 6 Easy Steps to Office Safety!

OSHA Inspection Pass or Fail?

Hazard Communication Standard

You're the OSHA Coordinator - Now What?

OSHA Safety Manual Workshop

Respiratory Protection for Dental Professionals

Infection Control

Infection Control Teamwork - How to Make Infection Control Sticky

The First Step in Infection Control is Hand Hygiene

CSI Dental Office-Criminal Microbes and Survivor Sterilization Room

You're the Infection Control Coordinator - Now What?

COVID-19 Updates for Dentistry

HIPAA

HIPAA Workforce Training - What You Don't Know Can Hurt Your Practice

Special Needs Patients

Accommodating Deaf and Hard of Hearing Patients

Treating Patients Who Have Autism — A Team Approach

California Mandatory Courses

Infection Control

California Dental Practice Act



Got OSHA? 6 Easy Steps to **OFFICE SAFETY!**

This fast paced, entertaining program is designed to familiarize the participant with the basic elements of an OSHA safety program for dentistry while meeting the annual bloodborne pathogen training requirements. Take home tools include: checklists for conducting an OSHA inspection, designing a “personalized” OSHA safety plan, tips for organizing an OSHA Safety meeting that meets the annual bloodborne pathogen training requirements, a sample exposure incident plan, and other helpful resources.

COURSE OBJECTIVES:

- Learn how to meet OSHA requirements for dentistry
- Recognize hazards in the dental office
- Explain how to manage an exposure incident
- Understand how to maintain and update an OSHA manual

OSHA INSPECTION Pass or Fail?

What will you do in the event of an OSHA inspection? Learn what OSHA inspectors look for in a dental office. Find out what types of violations frequently occur. This program takes a “virtual tour” of your office to help you conduct your own mock OSHA inspection. Each participant will receive an OSHA inspection checklist and helpful resources for OSHA compliance.

COURSE OBJECTIVES:

- Learn how to make your office OSHA Compliant
- Recognize and correct hazards that compromise employee safety
- Understand how OSHA conducts inspections in a dental office
- Explain how to conduct a mock OSHA inspection

The New and Improved **HAZARD COMMUNICATION** Standard

Dentists are required to train their team in the new chemical label and Safety Data Sheet requirements. *Are you compliant?* Learn how to interpret the new label elements and how to label secondary containers. Gain a deeper understanding of how Safety Data Sheets protect employees and the practice. Participants learn how to obtain SDS, utilize labels and update your SDS binder. Meet OSHA training requirements, protect your practice and sleep easy knowing you're compliant.

COURSE OBJECTIVES:

- Learn how to meet OSHA requirements for dentistry
- Recognize hazards in the dental office
- Understand how to maintain and update the OSHA and SDS manuals
- Understand the new label and SDS requirements

 **LESLIE CANHAM**
& ASSOCIATES, LLC





You're the **OSHA COORDINATOR** - Now What?

This program is designed to familiarize the office OSHA coordinator with the basic elements of an OSHA safety program for dentistry. Attendees will learn how to conduct annual OSHA training for employees, maintain an OSHA manual, manage an exposure incident, and complete the necessary record-keeping forms. Take home tools include: checklists for conducting an OSHA inspection, designing a "personalized" OSHA safety plan, tips for organizing an OSHA Safety meeting that meets the annual bloodborne pathogen training requirements, a sample exposure incident plan, and other helpful resources

COURSE OBJECTIVES:

- Learn how to conduct OSHA training
- Recognize hazards in the dental office
- Explain how to manage an exposure incident
- Understand how to maintain and update an OSHA manual

WELL-SUITED FOR THE
OSHA COORDINATOR



OSHA **SAFETY MANUAL** Workshop

In this hands on workshop you will create a personalized office safety manual that complements your office OSHA manual. Encompass office safety for your practice with templates, step by step instructions, and checklists for safety written plans. You may bring your OSHA manual to class. (Note-this course and/or materials does not provide an OSHA manual-rather the tools to help you create plans to accompany YOUR OSHA manual). Each participant will leave with an office safety manual, templates, checklists and digital forms to personalize.

COURSE OBJECTIVES:

- Create a personalized office safety plans including exposure incident protocol
- Understand how to implement standard operating procedures
- Utilize checklists for instrument processing, operatory set-up/breakdown, and lab procedures

WELL-SUITED FOR THE
OSHA COORDINATOR

WORKSHOP



"Leslie provides timely and necessary information on OSHA. Most staffers would say *I have to learn about OSHA*, but attendees to Leslie's lectures say *I want to learn about OSHA!* Her attitude and enthusiasm make the difference and an enthusiastic staff is a productive staff."

—Judy Burch, Education Coordinator American Association of Orthodontists

 **LESLIE CANHAM**
& ASSOCIATES, LLC



INFECTION CONTROL TEAMWORK – How to Make Infection Control Sticky



Recent breaches in Infection Control demand that we review, update, and fine tune our infection control knowledge, skills and procedures. In this high-energy, memorable course, learn how to update existing infection control practices to meet the current CDC Guidelines. Examples of infection control DO's and DON'Ts and hands on demonstrations will provide the participant with valuable tips. This program will motivate the participant to strive for infection control excellence. Take-aways include: an infection control checklist, instrument processing protocol, and top resources for infection control and safety.

COURSE OBJECTIVES:

- Develop and implement an office infection control program
- Understand how to incorporate the CDC Guidelines in your practice
- Learn how to achieve a culture of infection control and safety compliance through teamwork
- Identify resources for infection control and safety
- Explain how to select appropriate infection control products

THE FIRST STEP in Infection Control is Hand Hygiene

Dental professionals spend a great deal of time performing hand hygiene procedures. However, repeated use of hand-hygiene products can cause chronic irritant contact dermatitis. Discomfort due to skin irritation can interfere with adherence to recommended hand hygiene practices. This “Hands On” workshop is designed to help the dental professional understand how to perform hand hygiene correctly, select appropriate hand hygiene products and gloves, recognize signs of skin irritation and locate reliable resources for hand hygiene.

COURSE OBJECTIVES:

- Understand how to protect hands and skin
- Recognize signs and symptoms of potentially dangerous skin conditions
- Describe types of hand hygiene protocols and circumstances for each

WORKSHOP

CSI DENTAL OFFICE - Criminal Microbes and Survivor Sterilization Room

Leslie takes the clinical team to a dental office infection control crime scene. Learn how to stop Criminal Microbes, explore the dangers of Survivor: Sterilization room, and visit the neighborhood renegade office germs. Tooth Whisperers are responsible for appropriate sterilization and infection control procedures. Protect yourself and your patients from infectious disease transmission. It's easy, once you know the steps you'll be Dancing with the Scalers! Infection Control training is a must for dental health care providers, but who says it has to be boring?

COURSE OBJECTIVES:

- Identify common pitfalls in infection control and sterilization procedures
- Learn the proper selection and use of infection control products
- Develop written protocols for instrument processing and the management of injuries

 **LESLIE CANHAM**
& ASSOCIATES, LLC



You're the **INFECTION CONTROL** Coordinator - Now What?



This course will help the dental team member assume the role of the infection control coordinator. The participant will receive take away tools such as: an infection control checklist, an outline for conducting an office infection control meeting, information on how to select appropriate infection control products, and a list of helpful resources.

COURSE OBJECTIVES:

- Understand the role of an infection control coordinator
- Learn key federal, state, and local regulations
- Develop a checklist for infection control compliance
- Plan and organize an infection control and safety meeting.
- Identify resources for infection control and safety

**WELL-SUITED FOR THE OSHA /
INFECTION CONTROL COORDINATOR**

TARGET AUDIENCE:

Dentists, Hygienists and Assistants

SPEAKING TIME:

Program can range from 90 minutes to 3 hours
(Time can be modified as needed)

COVID-19 Updates for Dentistry

COVID has changed what we do for infection control, what we wear for PPE, and what our practices looks like. However, there are common mistakes dental professionals make that undermine safety precautions and infection control. With constantly changing guidelines, this course provides up to the minute information as well as tools to locate the most current resources on COVID-19 so you can work safely and confidently.

COURSE OBJECTIVES:

- Identify common errors in use of disinfectants
- Understand the difference between masks and respirators
- Identify risky behavior that can lead to infection transmission
- Locate reliable resources for COVID-19

"Leslie is a meeting planners dream. She responds in a timely manner and never missed a deadline."

—Jen Blake, Director of Education
American Dental Assistants Association

 **LESLIE CANHAM**
& ASSOCIATES, LLC



CALIFORNIA Mandatory Courses

**Leslie is an Approved Dental Board Provider for these
Mandatory California License Renewal Courses:**

Infection Control For California Dental License Renewal. This two hour course covers the California state board required minimum standards for infection control and how to implement in your practice. Approved by the California Dental Board for license renewal requirements.

California Dental Practice Act For California Dental License Renewal. This two hour course provides up to date information about new dental regulations, allowable duties for dental auxiliaries, permits, license renewal requirements, disciplinary action, mandatory reporter laws, and prescription writing regulations. Approved by the California Dental Board for license renewal requirements.



HIPAA WORKFORCE TRAINING:

What You Don't Know Can Hurt Your Practice

This course familiarizes the participant with the basic concepts of HIPAA as the regulations apply to dentistry. Training includes how to protect patient's privacy, prevent breaches, and avoid cyber-attacks. Discussion of computer and internet etiquette will raise awareness so dental teams understand how viruses or ransomware can destroy data and subject the practice to costly HIPAA violations. We will cover frequently asked questions about how to handle real life situations in the dental practice.

COURSE OBJECTIVES:

- Understand patient's rights and how to comply with their requests
- Identify gaps in privacy or security
- Locate reliable resources for HIPAA

Accommodating DEAF AND HARD OF HEARING Patients



This course will help to participant understand the obstacles that deaf and hard of hearing patients encounter in the dental office. Sometimes patients who are hearing impaired do not disclose their condition to the dental team. Misunderstanding the treatment plan, home care instructions, or prescription information can be detrimental to the patient's health. By increasing awareness and attention to the patient's special needs, the dental team can take steps to effectively communicate with the patient.

COURSE OBJECTIVES:

- Recognize and accommodate the needs deaf or hearing impaired patients
- Understand the steps to confirm patient comprehension of treatment needs, scheduling and financial obligations
- Understand how comply with the Americans with Disabilities Act which defines the dental office as a place of public accommodation

Treating Patients Who Have AUTISM - A Team Approach

Autistic disorder is the abnormal or impaired development in social interaction and communication coupled with a restricted repertoire of activity and interest. Manifestations of the disorder vary depending on the developmental level and chronological age of the individual. Dental treatment for patients with autism requires extra time and special care. Equipped with tips, tools, and a game plan, the dental team can provide a positive experience for patients with special needs.

COURSE OBJECTIVES:

- Develop relationships with patients with autism
- Integrate family/caregiver input for successful visits
- Locate resources for accommodating patients with autism

 **LESLIE CANHAM**
& ASSOCIATES, LLC



LESLIE CANHAM CDA, RDA, CSP

Leslie Canham is a Certified Speaking Professional specializing in Infection Control, OSHA Compliance, Dental Practice Act, HIPAA regulations, and Accommodating Patients Who Are Disabled. In dentistry since 1972, Leslie has worked as dental assistant, treatment coordinator, and office manager. Leslie has since formed a successful business, Leslie Canham and Associates, LLC providing in-office training, mock-inspections, consulting, online training and webinars. Leslie's goal is to help the dental team navigate the sea of state and federal regulations by providing up to date and accurate information.

Leslie's live seminars have earned her the reputation as an outstanding speaker in dentistry. Governmental agencies and dental corporations hire Leslie to investigate safety issues and infection control breaches. She is recognized as a continuing education provider by the California Dental Board and the Academy of General Dentistry. She is also authorized by the Department of Labor as an OSHA Outreach Trainer.

MEMBERSHIPS

- Academy of Dental Management Consultants
- California Association of Dental Assistant Teachers
- California Dental Assistants Association
- California Dental Association
- Dental Speaker Institute
- Dental Speakers Bureau
- National Speakers Association
- Organization for Safety, Asepsis and Prevention
- Speaking Consulting Network

DENTAL BACKGROUND

Leslie began her career in dentistry in working as a dental assistant for her father, a dentist. Leslie's experience gives her firsthand knowledge of dental office operations from both the employee and employer perspective. Learning all aspects of running a dental office, Leslie gained an "in the trenches" understanding what it takes to work in both the administrative and clinical areas of a successful dental practice. When Leslie's father sold his dental practice in 1982, she worked as a temporary receptionist and assistant for several dentists. Soon the demand for her temporary services gave Leslie the idea to open a dental employment agency. Leslie recruited, interviewed and placed dentists, dental hygienists, dental assistants, and front office personnel in temporary and permanent jobs. Leslie was able to match the employee to the employer by her unique perspective of what employers and employees want from working together. Within six years Leslie sold her business and moved to northern California where she worked for a local dentist. When Leslie was assigned the task of "OSHA Coordinator", she immediately saw a need to simplify the complex regulations. One of her responsibilities was to set up and present the OSHA safety program. This presentation was the beginning of Leslie's speaking career.

 **LESLIE CANHAM**
& ASSOCIATES, LLC



Leslie is hired year after year and her presentations are frequently presented on the webinar platform.

Leslie has a reputation for taking dry subject matter and presenting it in a fast-paced, entertaining manner. Leslie understands the responsibilities of the meeting planner and is eager to facilitate with whatever is needed. Many dental organizations hire her annually. Leslie maintains a high profile in the online dental community by her presence on internet based forums and publications. She has served as the moderator of the Infection Control forum on Dentaltown.com since 2003.

COMMITTEES

American Dental Association: Consultant to the Council on Dental Practice as a Dental Team Advisory Panel member 2012, Dental Team Focus Group 2012-2015, and Guidelines for Practice Success (GPSTM) Subject Matter Expert, 2016-2018

California Dental Assistants Association: Government Relations Chair 2009-2011, State Director 1987-1988

Dental Assisting Alliance: Co-Chair 2009-2011

California Dental Association: Policy Development Council 2008-2009, Allied Dental Health Professional Committee

Organization for Safety and Asepsis Procedures:

Planning Committee for OSAP Symposia, Nominating committee 2007, 2008, 2009, and Co-Chair 2010

Dental Assisting National Board: Test Construction Committee for National Infection Control Examination 2006, 2007, 2008, 2009, 2010

San Fernando Valley Dental Assistants Association:

President, Employment Chairman, Treasurer, Budget Committee, Education Chairman 1983-1988

Southern California Dental Assistants Association:

Benevolence Chairman 1986-1987



 **LESLIE CANHAM**
& ASSOCIATES, LLC



"I love Leslie's authenticity and mastery of her topic. She is a joy."

—Paul Homoly, DDS

PUBLICATIONS

Canham, L. *The First Step in Infection Control is Hand Hygiene*. Journal of the American Dental Assistants Association, 2011.

Canham, L. *Infection Control is in Your Hands*. Orthodontics Products, 2010

Canham, L. *Hand Hygiene for the Dental Professional*. Continuing education course, American Dental Assistants Association 2009

Canham, L. *Who's in charge of Infection Control?* Contemporary Dental Assistant Magazine November/December 2007

Canham, L. *Step Up Your Instrument Reprocessing Efficiency With Cassettes*. OSAP, Infection Control in Practice Newsletter Vol. 5, No. 4, May 2006

Dorst, J, Canham, L. *Infection Protection*. Orthodontics Products, October 2005

Canham, L. *Presentation on the Web OSHA for Dentistry and the Basic Elements of a Bloodborne Pathogen Program*. www.Dentaltown.com, online CE course

Canham, L. *Keep Yourself In Business: Protect Your Eyes*. OSAP, Infection Control in Practice Newsletter, Vol. 3, No. 2 February 2004



Leslie Canham & Associates, LLC
Nationally Approved PACE Program
Provider for FAGD/MAGD credit.
Approval does not imply acceptance by
any regulatory authority or AGD
endorsement. 7-1-2019 to 6-30-23
Provider ID # 309475

CLIENTS (Partial List)

California

Access Dental
Adventist Health (multiple)
Alameda County Dental Society
Bay Area Study Club (multiple)
Berkeley Dental Society
Butte-Sierra Dental Society (multiple)
California Association of Dental Assistant Teachers
California Association of Orthodontists
California Dental Association (multiple)
California Dental Expo (multiple)
California Society of Pediatric Dentistry
Central Coast Dental Society (multiple)
Chinese American Dental Society (multiple)
Concord Dental Society
Consolidate Tribal Health Project (multiple)
Continuing Education Dental Society (multiple)
Contra Costa County Dental Society
Delta Study Club (multiple)
Dental Integrators Association
Fresno -Madera Dental Society (multiple)
Gentle Dental (multiple)
Humboldt-Del Norte Dental Society (multiple)
Indian Dental Association of Southern California (multiple)
Irving Gold Foil Study Club
Karuke Tribal Health
Kern County Dental Society (multiple)
Marin County Dental Assistants Society (multiple)
Monterey Bay Dental Society
Northern California Dental Society (multiple)
Oral Facial Seminars (multiple)
Orange County Dental Society (multiple)
Pajaro Valley Children's Dental Group
Progressive Study Club (multiple)
Rancho Los Amigos Rehabilitation Center (multiple)
Redwood Empire Dental Society (multiple)
Sacramento District Dental Society (multiple)
San Diego County Dental Society (multiple)

San Fernando Valley Dental Hygiene Society (multiple)
San Fernando Valley Hispanic Dental Society
San Gabriel Valley Dental Assistant Association (multiple)
San Gabriel Valley Dental Society (multiple)
San Joaquin District Dental Society (multiple)
Sierra Study Club (component of Sacramento Valley Dental Hygiene Association) (multiple)
SmileCare
South Alameda Dental Society (multiple)
Southern California Filipino Dental Society
Southern California Oral Facial Study Club (multiple)
Southwestern College Dental Hygiene Program (multiple)
Stanislaus Dental Society (multiple)
Tri-County Dental Society (multiple)
Tulare-Kings Dental Society (multiple)
University of the Pacific Dugoni School of Dentistry
Veterans Administration Health Care Systems Dental Clinic (multiple)
Vietnamese American Dental Association (multiple)
West Los Angeles College (multiple)
Xcel Seminars (multiple)
Yosemite Dental Society (multiple)

Corporations

CareCredit
Carestream
DentalTown-Farran Media
Hu-Friedy
Interdent
PureLife Dental
Smile Reminder
Sterisil
Trapezio
Crosstex
DentalPost.net



National

Academy of General Dentistry
Academy of Laser Dentistry
American Association of Endodontists
American Association of Oral and Maxillofacial Surgeons (multiple)
American Association of Orthodontists (multiple)
American Dental Association (multiple)
Faran Media Daltown (multiple)
Pacific Coast Society of Orthodontists (multiple)
The Organization for Safety, Asepsis and Prevention (multiple)

Other State/Local

Arizona Dental Association
Bernard Fialkoff Study Club
Chicago Dental Society Mid Winter
Connecticut State Dental Association (multiple)
Decatur District Dental Society
Inland Northwest Dental Conference
Kansas Dental Association
Lane County Dental Society
Maine Dental Association
Mid-Continent Dental Meeting
Minnesota Dental Hygienist Association
New Mexico Dental Association
Nueces Valley District Dental Society

Oregon Dental Association
Pennsylvania Dental Association
Roanoke Valley Dental Society
Smile Center Dental
Smiles for Keeps
South Western Idaho Dental Society
Southern Willamette Dental Society
Star of the North Meeting
Star of the South Dental Meeting
Texas Dental Association
Virginia State Dental Association
Wichita District Dental Society (multiple)

 **LESLIE CANHAM**
& ASSOCIATES, LLC

